

# Benjamin P. Wagner

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112 Pine St.  
Ravenna, Texas 75476  
903-227-2558

[redriversplicing@yahoo.com](mailto:redriversplicing@yahoo.com)

## **Triple J Communications**

**Jan 2009 – Present**

Splicing Telecommunications cables in Texas and Oklahoma Panhandles. Responsible for splicing and maintaining copper and fiber for the network. Makes splicing rearrangements on existing facilities in buried, underground, aerial and building work locations. Analyzes and troubleshoots basic technical problems or issues. Performs testing and turn-up of subscriber lines, carrier plant, and/or fiber optic plant.

## **OSP ENGINEER TEK SYSTEMS**

**Sept. 2008 - 2009  
Dallas / Houston Tx.**

Engineering OSP Work Orders for Verizon after Hurricane IKE in the Houston area.

## **CONSTRUCTION COORDINATOR KLAASMEYER CONSTRUCTION**

**FEB. 2008 – June, 2008  
Lewisville, Texas**

Responsible for all placing of telecommunications cables ( fiber and copper ) within the North Texas DFW area For Verizon Communications. Working with City officials in 7 Communities auditing and Inspecting 15 contract Placement crews and 3 bore rig crews. Responsible for P/L margin - work orders within Lewisville, Coppell, Flower Mound Highland Village area.

## **REGIONAL MANAGER GAZELLE TECHNICAL SERVICES**

**Nov.2007 – Feb. 2008  
Annandale, Va.**

Responsible for 22 techs Inventorying Remote Sites in the Houston area for AT&T. Inventoried 2000 remotes from November 1 to December 21, 2007. All Remotes were quality checked and passed through APEX COVANTAGE. Trained techs on equipment types and Apex System, This project was completed within the Time Frame of AT&T.

## **FTTP COORDINATOR VERIZON**

**2005 – 2006  
Plano, Texas**

FTTP Lead Coordinator / Inspector Responsible for the Scheduling of work orders, Field Engineering Changes, Placement of Fiber Duct, Fiber Splicing, Reporting of Material and Redlined Prints. Directed and Managed 50 boring crews Placing over 12 Million feet of Fiber and duct to all residential customers in Plano, Texas. Responsible for and directed crews, While working with Engineering, City Officials and Contract crew foremen in Maintaining Verizon Standards. This Project Led the Nation in Households Passed, Fiber footage placed and Spliced in 2005.

## **FTTP INSPECTOR VERIZON**

**2004 – 2005  
Rowlett, Texas**

FTTP Inspector Responsible for the Scheduling of Work Orders, Tracking of Material, Field Engineering Changes, Placement of Fiber Duct, Fiber Splicing, Reporting of Material and Redlined Prints. Directing and Managing Boring Crews and Fiber Splicers in Placing over 3 Million feet of Fiber in Rowlett, Texas, from July to December 2004. Responsible for and Directed Crews, while working with Engineering, City Officials and Supervisors in Maintaining Verizon Standards. Dealing with Customer Complaints and resolving these with minimum expense. This Project Led the Nation in Households Passed, Fiber footage placed and Spliced in 2004.

## **LOCAL MANAGER CONSTRUCTION VERIZON**

**2000 – 2003 Retirement  
Sherman, Texas**

Local Manager Construction Sherman, Texas over area of approximately 2500 SQ. Miles. Managing the Daily Operations of the Construction Department comprised of Company Splicers, Contract Placers (Aerial and Buried) and Contract Splicers for Copper / Fiber. Working with Engineering, Planning and Central Office / Central Office Equipment Installation in the Development and Implementation of Work Orders to provide Service Solutions to a Rapidly Changing Environment. Reduced the amount of ( DOR's ) in Sherman Area from 470 to 0 within the First 8 Months.

**LOCAL MANAGER CONSTRUCTION  
VERIZON**

**1997 - 2000  
Sulphur Springs, Texas**

Local Manager Responsible for all Telecommunications Projects for Verizon in East Texas covering 32 Exchanges. Coordinating with Planning, Engineering, Service Department, Operations Center and Supply to Provide Excellent Service To Verizon Customers. Managing Company, Contractors and Directing all in Placement and Splicing of Outside Plant Work Orders, Tac Focus, Special Circuits and Maintenance Repairs. Directing 25 Contract placing Crews, 40 plus Contract Splicers Company Aerial Crew and Company Splicers during the 1998 – 2000 year. Reduced the amount of ( DOR's) in Sulphur Springs Area from 532 to 10. O Accidents in this time frame.

**RED RIVER SPLICING /WAGNER  
OWNER, MANAGER**

**1995 – 1997  
Bonham, Texas**

Directed Contract Splicers on the correct practices and Procedures according to GTE / Verizon Guidelines. Inspected Outside Plant Work Orders for Quality Control Issues. Directly involved in all duties relating to the Splicing of Telecommunications Cable business. Including direct supervision of contractors, customer relations, inventory control and managing all financial aspects of the Business.

**LOCAL MANAGER ..... PBX / DATA  
GTE CENTRAL**

**1990 – 1994  
Prague, Oklahoma**

Directed the Installation and Maintenance of all Local and Long Distance Lines and Special Circuits in Exchanges covering 2000 SQ. miles in East Oklahoma. Designed and Implemented Quality Control Restraints to reduce Customer Complaints. Outside Plant audit scored 98% Installation and 99% Repair. Led Oklahoma team in Producing Quality results in Commitments Met within 48 hours. Competitive Manager / 0 Accidents in this Time Frame.

**O.S.P. CONSTRUCTION SUPERVISOR  
GTE SOUTH / WEST**

**1988 – 1990  
Sulphur Springs, Texas**

Directed the Placement and Splicing of all Telecommunications work in the Sulphur Springs District of East Texas. Administered all Contracts and Bidding Procedures to external Contractors for OSP Work Orders over \$100,000. Maintained Reports and Records of Material, Placement, Splicing, Cut-over and Removal, Budget, and Quality Control. The Construction Budget Placed to Engineering Capital Budget was a variance of .09% During this Time Frame. OSP Audit.....99% Placement.....98% Splicing. Competitive Manager, ( 0 ) Dates Missed, ( 0 ) Accidents

**RELEVANT MANAGEMENT EDUCATION**

**RELEVANT EXPERIENCE**

Business Management.....X – Y Switching  
Business Production.....Operations Center Management  
Business Sales ..... Engineering Design  
Windows.....Excel.....Word

Construction Splicer .....Maintenance Splicer  
Fiber Optics Splicer.....Backhoe Operator  
Installation and Repair .....Lineworker

**37 Years Telecommunications Experience**

Endowed Member 32 degree Master Mason.....Dallas Scottish Rite  
Worshipful Master 2004 – 2005.....Telephone Masonic Lodge #348  
Worshipful Master 2003-2004.....Telephone Masonic Lodge # 348  
Secretary 2000 – 2003..... Telephone Masonic Lodge #348  
Current Board Member..... Fannin County Fair  
Nominated Verizon Excellence Award 2002.....References Available upon Request

**Texas Class A CDL**

**Ben Wagner redriversplicing @Yahoo.com**

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