

ACCESS SERVICE

17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services

Regulations concerning Billing and Collection Services are set forth in Section 8 preceding.

17.5.1 <u>Recording Service</u>	<u>Rates</u>
(A) Recording	
- per customer message	\$0.0314
- per Special Order	\$ 20.00
(B) Assembling and editing	
- per customer message*	ICB
(C) Provision of customer message detail	
- unsorted without name and address information, per record processed	ICB
- sorted output without name and address information, per record processed	ICB
- unsorted output with name and address information, per record processed	ICB
- sorted output with name and address information, per record processed	ICB
- per tape or data file	ICB
(D) Data transmission to a customer location	
- per record transmitted	ICB

\* Applicable when Recording Service is ordered without Message Processing Service. Not applicable when Message Processing Service, as set forth in Section 8.2.1, is provided to the customer except as set forth in Section 8.2.1(B)(1)(c) and Section 8.2.1(B)(2)(d).

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.2	<u>Message Billing Service</u>	<u>Rates</u>
(A)	Message Processing Service	
	- 1 year period, per message	*
	- 3 year period, per message	*
	- 5 year period, per message	*
(B)	Additional Message Processing	
	- per message above the message capacity ordered and allowance specified	#
(C)	Program Development	
	- Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)	ICB
	- Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)	ICB
(D)	Data transmission of rated customer message detail between other Exchange Telephone Company locations	
	- per record transmitted	ICB
	- per record received	ICB

- \* The Message Processing Service rate for each specific offering is included in the appropriate Bill Processing Service rate as set forth in (G) following.
- # The Additional Message Processing rate is included in the Additional Bill Processing message-billed processing rate or bulk-billed processing rate, as appropriate, as set forth in (G) following.

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17.5 Billing and Collection Services (Cont'd)

17.5.2 Message Billing Service (Cont'd)

Rates

(E) Provision of rated customer message detail

- per record processed

ICB

- per tape or data file

ICB

(F) Data transmission of rated customer message details, to a location designated by the customer

- per record transmitted

ICB

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.2 Message Billing Service (Cont'd)

(G) Bill Processing Service

	<u>Rates</u>			
	<u>Messages per End User</u>			
	<u>Account Per Month</u>			
	<u>1 to</u>	<u>11 to</u>	<u>101 to</u>	<u>Over</u>
	<u>10</u>	<u>100</u>	<u>600</u>	<u>600</u>
message-billed processing				
- 1 year period, per message	\$0.1035	\$0.1035	\$0.1035	\$0.1035
- 3 year period, per message	ICB	ICB	ICB	ICB
- 5 year period, per message	ICB	ICB	ICB	ICB
message-billed inquiry				
- 1 year period, per message	*	*	*	*
- 3 year period, per message	*	*	*	*
- 5 year period, per message				
bulk-billed processing			<u>Rates</u>	
- 1 year period, per message			\$0.1035	
- 3 year period, per message			ICB	
- 5 year period, per message			ICB	
bulk-billed inquiry				
- 1 year period, per message			#	
- 3 year period, per message			#	
- 5 year period, per message			#	

- \* The message-billed inquiry rate is included in the appropriate message-billed processing rate as set forth preceding.
- # The bulk-billed inquiry rate is included in the appropriate bulk-billed processing rate set forth preceding.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.2 Message Billing Service (Cont'd)

Rates

(H)	Additional Bill Processing, per message above the bill capacity ordered and allowance specified	
	- message-billed processing, each	\$0.1035
	- message-billed inquiry, each	*
	- bulk-billed processing, each	\$0.1035
	- bulk-billed inquiry, each	#
(I)	Message-Billed Service, in which one or more messages or message service related rate elements are billed,	
	- per bill rendered for an end user account	\$ 0.47 - 1 yr ICB - 3 yr ICB - 5 yr
(J)	Bulk-Billed Service, in which a charge associated with a bulk-billed service is billed,	
	- per bill rendered for an end user account	\$ 0.47 - 1 yr ICB - 3 yr ICB - 5 yr

\* The message-billed inquiry rate is included in the message-billed processing rate set forth preceding.

# The bulk-billed inquiry rate is included in the bulk-billed processing rate set forth preceding.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.2 Message Billing Service (Cont'd)

Rates

(K) End User Account Activity	
- Special Order Charge to receive end user account data,	ICB
-End User Account Establishment and Change Charge, per end user account established or changed, excluding rate element, rate level, and rate structure changes, per recurring or nonrecurring rate element established or changed and end user balance due changed, each	*
- End User Account Rate Element Rate Level Change Charge, per rate element changed, each	*
- End User Account Rate Element Rate Structure Change Charge, per rate element changed, each	ICB
(L) Data transmission from a location designated by the customer of Message Billing Service detail or information	ICB
- per record received	ICB

\* Rates for these offerings are included in the Bill Processing Service message-billed processing and bulk-billed processing rates, as appropriate, as set forth in (G) preceding.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.2 <u>Message Billing Service</u> (Cont'd)	<u>Rates</u>
(M) Credit Card Issuance	
- preparation, per end user account	*
- distribution, per card	ICB
(N) Message Billing Service Special Order Charge	
- per Special Order	\$ 20.00
(O) Retention of Records Under Accounting Orders	
- per order per month	ICB

\* Rates for these offerings are included in the Bill Processing Service message-billed processing and bulk-billed processing rates, as appropriate, set forth in (G) preceding.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.3 Private Line Billing Service

Rates

(A) End User Account Activity

- Special Order Charge to receive end user account data, ICB
- End User Account Establishment and Change Charge, per end user account established or changed, excluding rate element, rate level, and rate structure changes,  
per recurring or nonrecurring rate element established or charged and end user balance due changed, each \*
- End User Account Rate Element Rate Level Change Charge, per rate element changed, each \*
- End User Account Rate Element Rate Structure Change Charge, per rate element changed, each ICB

(B) Bill Rendering Charge

- per bill rendered for an end user account \$1.16

\* Rates for these offerings are included in the Bill Rendering Charge rate set forth in Section 17.5.3(B).



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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.3 Private Line Billing Service (Cont'd)

Rates

(C) Program Development

- Basic, per hour ICB  
(applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)
- Premium, per hour ICB  
(applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)

(D) Inquiry

- per bill rendered for an end user account \*

(E) Private Line Billing Special Service Order Charge

- per Special Order \$20.00

(F) Retention of Records Under Accounting Orders

- per order per month ICB

\* Rate for this offering is included in the Bill Rendering Charge rate set forth in Section 17.5.3(B) preceding.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.4	<u>Billing Analysis Service</u>	<u>Rates</u>
(A) Detection Service		
	- 60 Day Report per office, per report	ICB
	- Continuous Scan per office, per week	ICB
(B) Investigative Service		
	- Identification Report, per hour*	ICB
	- Collection of Evidence, per hour*	ICB
	- Documentation Scan per line, per occurrence	ICB
	- Preparation of Affidavit and Prosecutive Summary, per hour*	ICB
	- Preservation of Evidence, per week	ICB
	- Assist Law Enforcement, per hour*	ICB
	- Provision of Expert Witness Analysis, per hour*	ICB
	- Provision of Expert Witness Testimony, per hour*	ICB
	- Coordination services, per hour*	ICB
	- Review Services, per hour*	ICB
(C) Deterrence Service		
	- Recovery of devices, per hour	ICB
	- Contact and Interview of Parties, per hour	ICB
	- Service Review, per hour	ICB
	- Publicity Assistance, per hour	ICB
(D) Provision of Billing Analysis Service		
	- per Special Order	ICB

\* Premium time per hour rates are two times the per hour rates and will, when necessary, be included in the ICB rates and charges.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.5 Billing Information Service

		<u>Rates *</u>		
	<u>Message Detail</u>	<u>Account Detail</u>	<u>Service &amp; Equipment Detail</u>	<u>Detail on Tape</u>
(A) CRIS 10 Working Day Information Service				
- Paper output, per record processed	ICB	ICB	ICB	
- Magnetic tape, per record processed per tape or data file	ICB	ICB	ICB	ICB
- Fiche output, per record processed	ICB	ICB	ICB	
(B) DBAS Information Service		<u>Rates</u>		
- Paper output, per record processed		#		
- Magnetic tape, per record processed per tape or data file		#		
- Fiche output, per record processed		#		
(C) CRIS File or DBAS File Interrogation				
- per request received		#		

\* The Quick Turnaround per record charge and the per tape charge is three times the 10 working day per record charge and per tape charge.  
# These offerings are only provided where facilities are available. When facilities can be made available with the agreement of the Telephone Company, ICB rates and charges apply.

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17. Rates and Charges (Cont'd)

17.5 Billing and Collection Services (Cont'd)

17.5.5 Billing Information Service (Cont'd) Rates

(D) Program Development

- Basic, per hour ICB  
(applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)
- Premium, per hour ICB  
(applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)

(E) CNA Information Service

- CNA interrogation, \*  
per request received
- CNA interrogation confirmation, \*  
per request confirmed

\* These offerings are only provided where facilities are available. When facilities can be made available with the agreement of the Telephone Company, ICB rates and charges apply.

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17.5 Billing and Collection Services (Cont'd)

17.5.5 Billing Information Service (Cont'd)

Rates

(F) Data transmission of Billing Information Service details, to a location designated by the customer

- per record transmitted

ICB

(G) Marking of Message End User Accounts,

- marking, per end user account

ICB

- maintenance of mark, per end user account per month

ICB

(H) Updating of customer data bases or files,

- per record transmitted

ICB

(I) Provision of Bill Information service,

- per Special Order

ICB

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