

Successful Strategies to Deal With Reform

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MOSS-ADAMS LLP

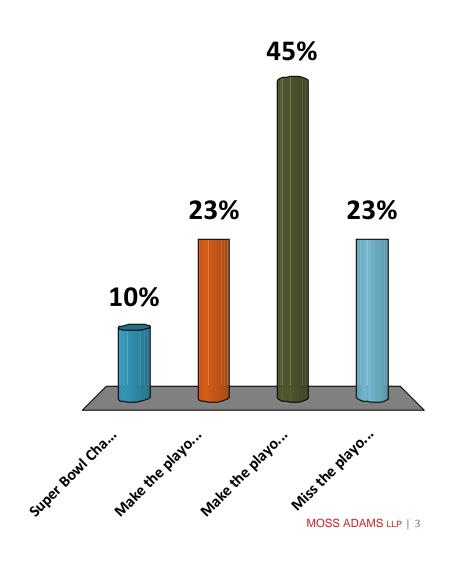
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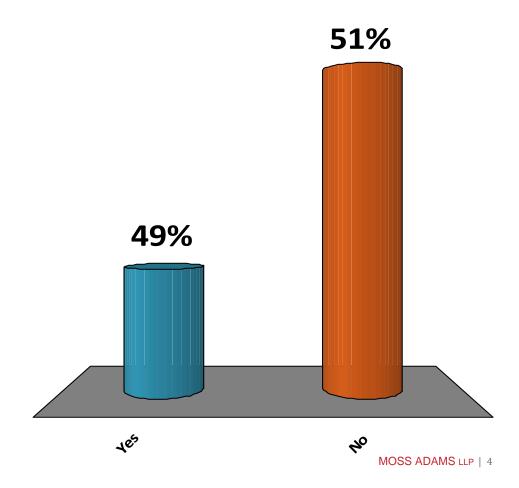
HOW WILL THE DALLAS COWBOYS DO THIS YEAR?

- 1. Super Bowl Champs
- 2. Make the playoffs and finally get a win
- 3. Make the playoffs and lose again
- 4. Miss the playoffs



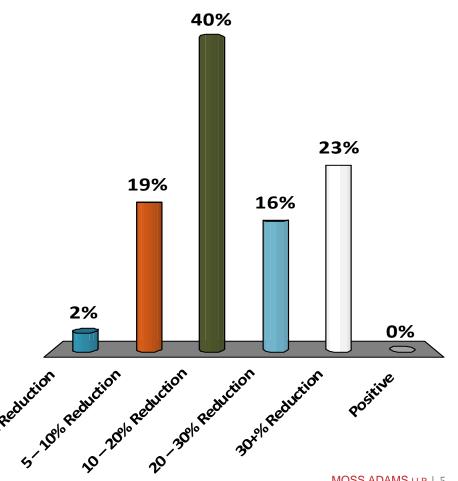
DID YOU THINK THE AUDIENCE RESPONSE CLICKERS WERE ACTUALLY GOING TO WORK THIS TIME?

- 1. Yes
- 2. No



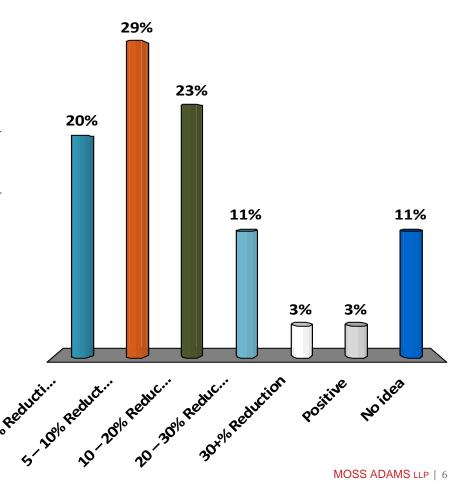
WHAT IMPACT IS REFORM HAVING ON INDUSTRY REVENUES IN TOTAL?

- 1. 0 5% Reduction
- 2. 5 10% Reduction
- 3. 10 20% Reduction
- 4. 20 30% Reduction
- 5. 30+% Reduction
- 6. Positive



WHAT IMPACT IS REFORM HAVING ON YOUR COMPANY'S REVENUES?

- 1. 0 5% Reduction
- 2. 5 10% Reduction
- 3. 10 20% Reduction
- 4. 20 30% Reduction
- 5. 30+% Reduction
- 6. Positive
- 7. No idea



IMPACTS OF FCC REFORM

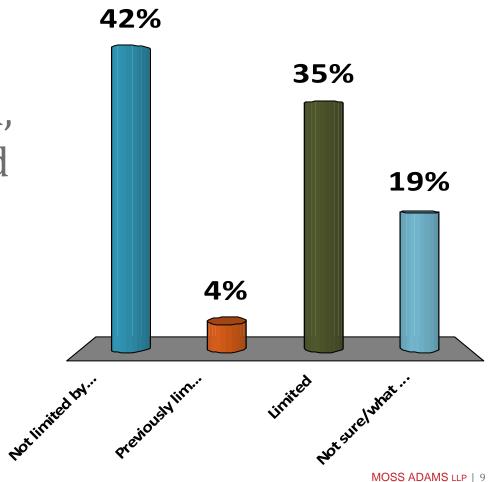
- How do you measure the impacts of reform?
 ICC
 - Interstate depends on trend of actual costs
 - <5% annual reduction negative impact</p>
 - >5% annual reduction positive impact
 - Intrastate depends on trend of terminating switched access minutes
 - <5% annual reduction negative impact</p>
 - >5% annual reduction positive impact

IMPACTS OF FCC REFORM

- How do you measure the impacts of reform?
 - o USF depends on cost structure
 - Regression 70 impacted carriers
 - 6th Order on Reconsideration
 - » Combined CapEx and OpEx into a single regression calculation
 - » 2013 is a simple addition of the two
 - Impact is limited to the lesser of 50% of limitation or 15% of total HCLS
 - » 2014 is a new calculation
 - » WCB given the flexibility to maintain calculations for a period of time, or to make changes annually

FROM A REGRESSION PERSPECTIVE, MY COMPANY IS...

- 1. Not limited by Regression
- 2. Previously limited, but now unlimited
- 3. Limited
- 4. Not sure/what is Regression?



IMPACTS OF FCC REFORM

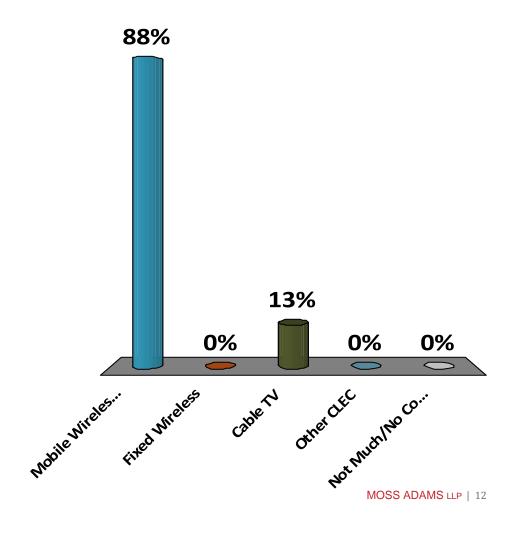
- How do you measure the impacts of reform?
 - o USF depends on cost structure
 - Corporate Operations Expense ≈ 25% of all RoR carriers
 - Now applies to ICLS as well as HCLS
 - Minor revisions to formulas
 - Artificially Low Voice Rates
 - ≈257K lines below \$10 (NECA Carrier Survey 2011)
 - ≈ 849 K lines below \$14
 - ≈1,435K lines below \$15.62

IMPACTS OF FCC REFORM

- How do you measure the impacts of reform?
 - USF depends on cost structure
 - Safety Net Additive
 - 402 Rural RoR Carriers \$72.7M (4Q2011 USAC)
 - \$250/Line/Month Cap
 - 26 carriers in 2011
 - 8 have filed for waivers to date
 - Unsubsidized Competition
 - 18 carriers with ≥ 99% overlap
 - 37 carriers with ≥ 95% overlap
 - 88 carriers with ≥ 80% overlap

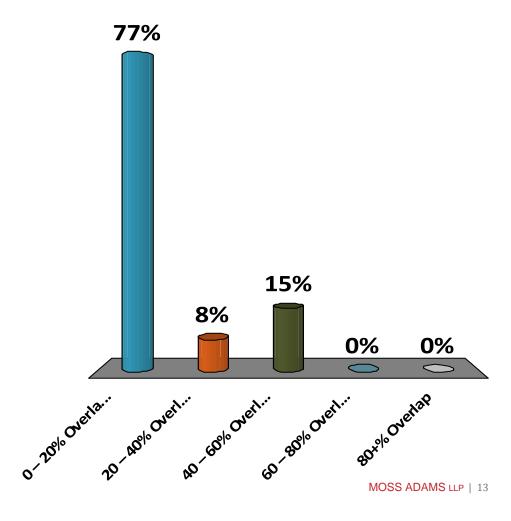
WHO PROVIDES THE GREATEST COMPETITIVE RISK IN YOUR STUDY AREA?

- 1. Mobile Wireless
- 2. Fixed Wireless
- 3. Cable TV
- 4. Other CLEC
- 5. Not Much/No Competition



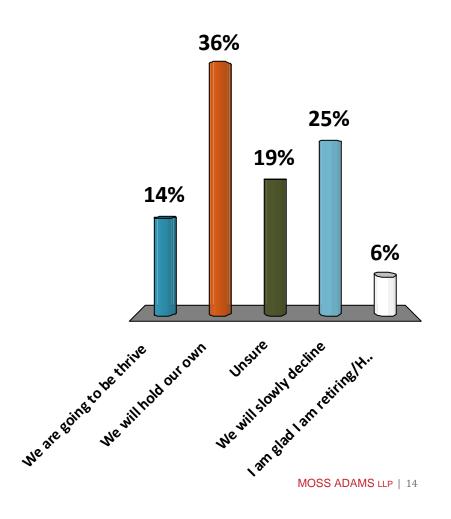
HOW MUCH FIXED COMPETITION IS THERE IN YOUR STUDY AREA?

- 1. 0 20% Overlap
- 2. 20 40% Overlap
- 3. 40 60% Overlap
- 4. 60 80% Overlap
- 5. 80+% Overlap



WHAT IS YOUR OUTLOOK ON THE FUTURE OF YOUR COMPANY GIVEN THE CHANGING ENVIRONMENT?

- 1. We are going to be thrive
- 2. We will hold our own
- 3. Unsure
- 4. We will slowly decline
- 5. I am glad I am retiring/How soon can I retire?



WHERE DO WE STAND?

- Many are in a position of <u>strength</u> in terms of their balance sheet.
 - o Cash
 - o Equity
- Challenges. There will not be one answer to thrive but <u>clearly</u> slowing revenue growth/profitability and regulatory reform requires a different approach to the future

"When you are winning, and things are going well, is the time to question yourself"

-Roger Federer

STRATEGIC OPPORTUNITIES



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REFORM STRATEGIES

• It is important to recognize the reform has significantly changed the support and settlement process that is responsible for a significant amount of revenues, so we must adapt our business to continue to maximize revenues.

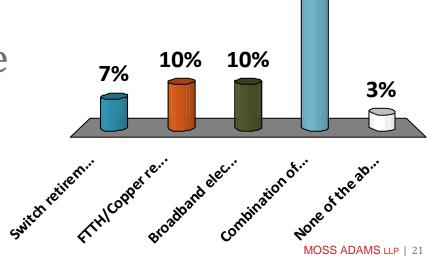
- Switching cost recovery phasing down by 5% annually Costs must be reduced
 - Switch sharing/leasing opportunities
 - Legacy switch retirements/migrate to softswitch
 - Switch technician sharing
 - Maintenance contracts/maintaining the switch
 - Corporate operations expenses Big 3 allocation
 - Strategies to assist others to reduce switching costs
 - Network design

- Transport costs are capped & Intrastate rates to Interstate – Costs must be watched
 - Ensure proper categorization between Toll and Private Line
 - o Are electronics upgrades critical?
 - Dark fiber leases to/from other carriers
 - Corporate operations expenses Big 3 allocation

- Loop costs are subject to limitations on USF –
 Must understand the calculations
 - Loop related investments are the basis of the calculation of SACPL - Subject to HCLS limitations
 - % of Undepreciated Plant higher = higher limits
 - One of two independent variables you can impact (Loops)
 - Retire or invest your way out of limitations, or both
 - Loop counts have the largest positive coefficient in the calculation of the limitation
 - How do you ensure that customers stay on your network?
 - » Broadband capability

WHAT NETWORK RELATED STRATEGIES HAVE YOU IMPLEMENTED?

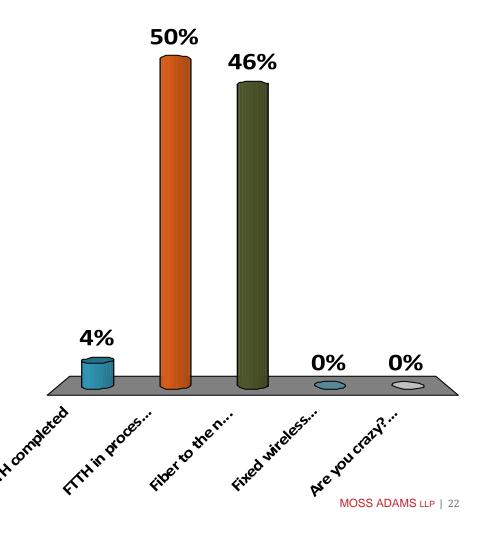
- 1. Switch retirements/lease
- 2. FTTH/Copper retirement
- 3. Broadband electronics upgrades
- 4. Combination of above
- 5. None of the above



70%

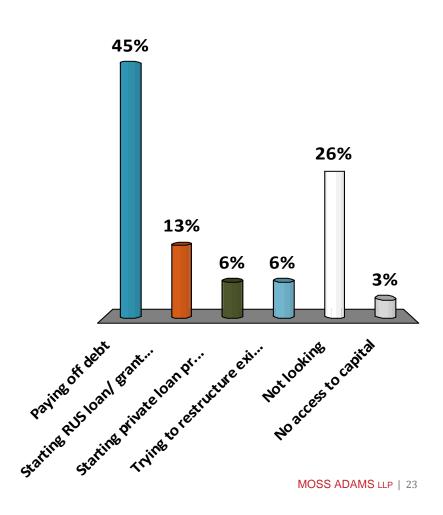
WHAT ARE YOUR LOOP BUILD-OUT PLANS AND STAGE?

- 1. FTTH completed
- 2. FTTH in process
- 3. Fiber to the node
- 4. Fixed wireless to fill in gaps
- 5. Are you crazy? Not building anything



WHAT IS YOUR CAPITAL STRATEGY?

- 1. Paying off debt
- 2. Starting RUS loan/ grant process
- 3. Starting private loan process
- 4. Trying to restructure existing debt
- 5. Not looking
- 6. No access to capital



- We are still operating in a rate of return model
 - Monitor declining rate base
 - Strategically invest in plant

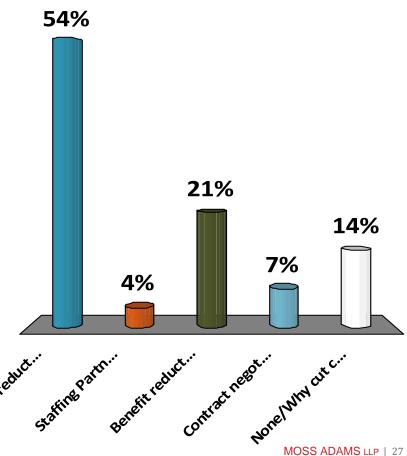
EXPENSE RELATED STRATEGIES

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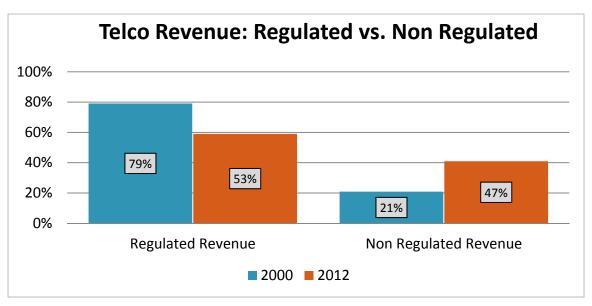
- Expense reductions are the quickest way to reduce impacts
 - o Corporate Operations Expense
 - Shared resources
 - Staffing levels
 - o Employee benefits
 - Depreciation rates
 - Vendor contracts

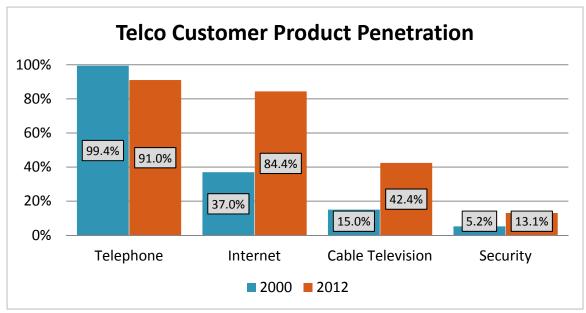
WHAT COST CUTTING MEASURES HAVE YOU IMPLEMENTED?

- 1. Layoffs/reductions through attrition
- 2. Staffing Partnerships
- 3. Benefit reductions
- 4. Contract negotiations
- 5. None/Why cut costs?



REVENUE/OPERATIONAL RELATED **STRATEGIES**



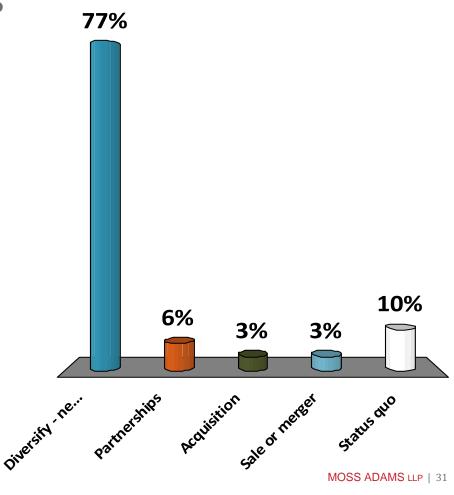


REVENUE/OPERATIONAL RELATED STRATEGIES

- Additional revenue opportunities
 - Technical services (network/staffing)
 - Management services
 - New lines of business
- Operational opportunities
 - o Merger, acquisition or sale
 - o Partnerships with other carriers
 - Shared network components
 - Shared human resources and expertise

WHAT OPERATIONAL STRATEGIES HAVE YOU CONSIDERED?

- 1. Diversify new lines of business
- 2. Partnerships
- 3. Acquisition
- 4. Sale or merger
- 5. Status quo



Thank you

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